

I03 – Training package for social and green NGO leadership

Module 1: Introducing leadership Some insights – LTTA, Reggio Emilia, IT

Prepared by UPB



NGEnvironment

Foster European Active Citizenship and Sustainability
Through Ecological Thinking by NGO's

Erasmus+ Programme - Strategic Partnership
AGREEMENT N°:
2018-1-DE02-KA204-005014

Co-funded by the
Erasmus+ Programme
of the European Union



The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.



Agenda

Unit 1: What is leadership?

- 1.1 Definition of leadership
- 1.2 Leadership theories and models

Unit 2: Leadership Styles

- 2.1 Different leadership styles
- 2.2 Identification of own leadership style

Unit 3: Social Aspects/ specifics in NGO-Leadership

- 3.1 Components of social aspects
- 3.2 Importance of leadership when starting a NGO

Learning Outcomes

The aim of this module 1 is to introduce you to leadership NGO. Moreover, this module highlights the importance of being a competent leader for a running and successful NGO-business. The learning outcomes can be defined as follows:

- ❖ Define leadership
- ❖ Understand why leadership is important when starting a NGO
- ❖ Understand the different styles of leadership
- ❖ Understand social aspects/ specifics in NGO-Leadership
- ❖ Identify your own leadership style

Unit 1: What is leadership?



<https://pixabay.com/de/photos/f%C3%BChrer-f%C3%BChrung-gesch%C3%A4fts-f%C3%BChrer-team-2206099/>



Unit 1: What is leadership?

Leadership is **objective-oriented influence** [...]. The leaders should be persuaded to achieve certain objectives, which are usually derived from the objectives of the company.

(von Rosenstiel 2009, p. 3)

1.1 Definition of leadership

Differentiation into two types:

- ❖ Leadership through structures
 - ❖ Structures control and coordinate activities
 - ❖ Soft factors such as norms or corporate cultures
- ❖ Leadership through humans
 - ❖ Influence by the behaviour of the chief (Motivation through staff appraisals, task coordination, clarification of objectives etc.)

(von Rosenstiel 2009, pp. 3ff.)

1.2 Leadership theories and models

Differentiation into two basic leadership theories
(related to the content orientation):

- ❖ Transactional leadership
- ❖ Transformational leadership

(Schirmer/ Woydt 2016, p. 158.)

1.2 Leadership theories and models

Transactional leadership

“Transactional management is based on the learning theory of the Principle of Reinforcement: The Executive controls both the path taken by the employees in the pursuit of their goals, as well as to the target achievement.”

(Nerdinger 2016, p. 90)

1.2 Leadership theories and models

Transactional leadership

- ❖ transactional leaders focus on the lower levels of the hierarchy



Maslow's hierarchy of needs

Task 1.1: Leadership theories and models

H5P task: Multiple Choice

What are the elements of Maslow's hierarchy of needs?

☐ Self-actualization



☐ Esteem



☐ Safety needs



☐ Professional needs



✓ Check

↻ Reuse <> Embed



<https://h5p.org/node/708811>



1.2 Leadership theories and models

Transformational leadership

“Transformation leadership starts with the normal effort of the employees and increased – i.e. transformed – it into an extra effort.”

(Nerdinger 2016, p. 90)

1.2 Leadership theories and models

Transformational leadership

Four Dimensions:

❖ Charisma:

- ❖ The leader acts as a role model for the employees
- ❖ The leader sets moral standards and develops the vision
- ❖ The leader have to convey enthusiasm
- ❖ The leader have to create a basis of trust

(Bass / Avolio / Jung / Berson 2003, p. 208; Schirmer / Woydt 2016, p. 188.)

1.2 Leadership theories and models

Transformational leadership

Four Dimensions:

❖ Inspiration:

- ❖ The leader motivates the employees with visions
- ❖ The leader encourages their interest in the tasks
- ❖ Symbols and emotional appeals increase the awareness for the objectives

(Bass / Avolio / Jung / Berson 2003, p. 208; Schirmer / Woydt 2016, p. 188.)

1.2 Leadership theories and models

Transformational leadership

Four Dimensions:

❖ Intellectual stimulation:

- ❖ The leader tries to break up established patterns of thought
- ❖ The leader tries to convey new insights

(Bass / Avolio / Jung / Berson 2003, p. 208; Schirmer / Woydt 2016, p. 188.)

1.2 Leadership theories and models

Transformational leadership

Four Dimensions:

- ❖ Individual esteem:
 - ❖ The leader takes individual care of the employees
 - ❖ Consideration of the employees needs
 - ❖ The leader promotes the employees intensively

(Bass / Avolio / Jung / Berson 2003, p. 208; Schirmer / Woydt 2016, p. 188.)

1.2 Leadership theories and models

Differentiation between transactional and transformational leadership:

	Transactional leadership	Transformational leadership
Coordination mechanism	Contracts, rewards, punishment	Enthusiasm, solidarity, trust, creativity
Staff motivation	Extrinsic incentives	Intrinsic incentives
Perspective of achievement of objectives	Rather short-term	Rather long-term
Content of objectives	Material objectives	Idealistic objectives
Role of the leader	Instructor	Teacher, Coach

(Stock-Homburg 2013, p. 464)

Task 1.2: Leadership theories and models

H5P task: Drag the words

Drag the words into the correct boxes.

According the transactional leadership the coordination mechanism includes the elements , ,
. The coordination mechanism regarding the transformational leadership involves ,
, , . Therefore, the role of a transformational leader can be defined as
 and/ or . By contrast a transactional leader can be seen as a(n) .

solidarity

trust

coach

rewards

punishment

contracts

enthusiasm

creativity

teacher

instructor

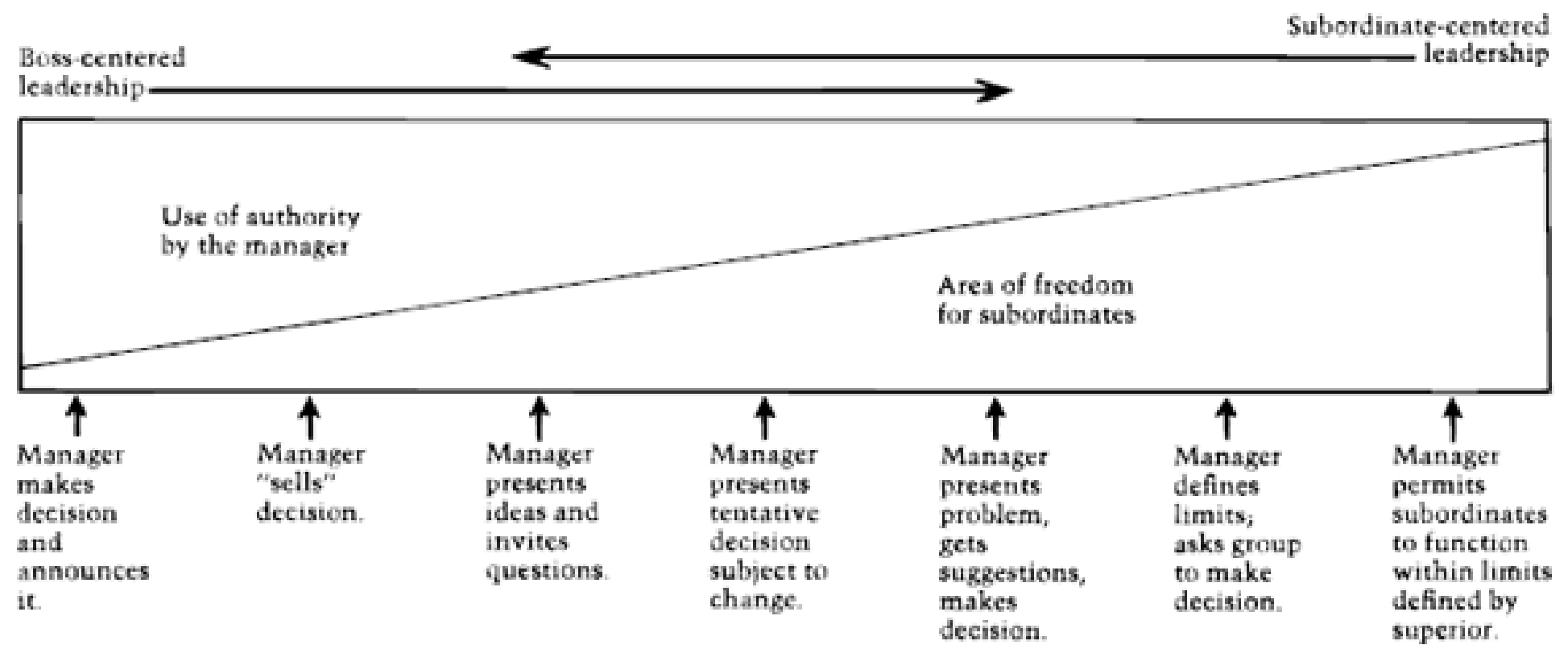
Unit 2: Leadership Styles



You cannot,
not- lead!?

Unit 2: Leadership Styles

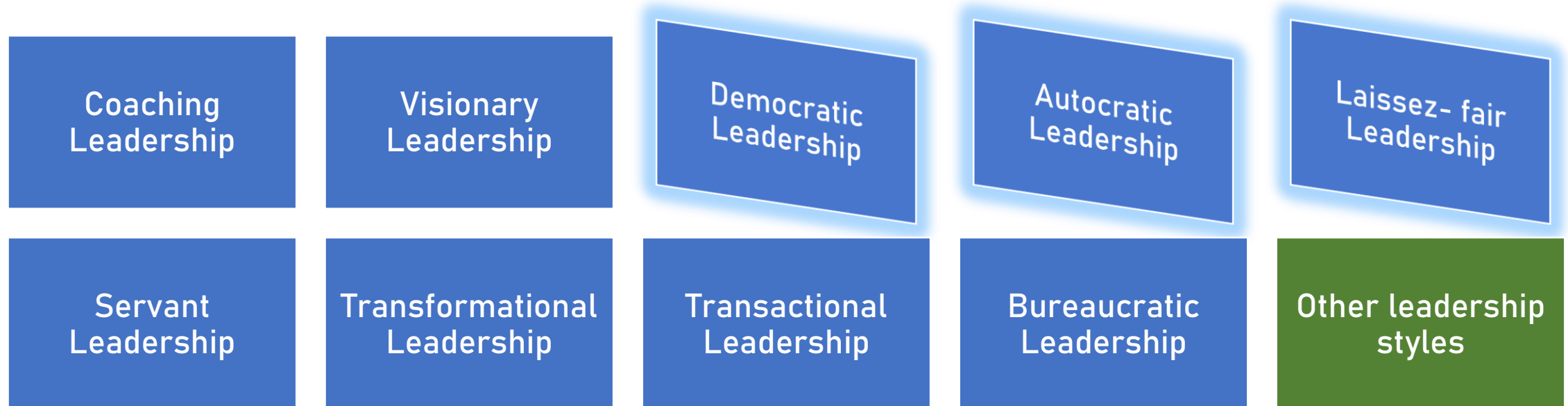
EXHIBIT I Continuum of Leadership Behavior



(vgl. Tannenbaum/ Schmidt 1973, p. 164; Wunderer 2011, p. 209)

2.1 Different leadership styles

Common Leadership styles



<https://www.verywellmind.com/leadership-styles-2795312>; <https://www.indeed.com/career-advice/career-development/10-common-leadership-styles>; https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
<https://aboutleaders.com/8-leadership-styles-one/#gs.qev4us>; Keow Ngang Tang (): Leadership and Change Management. P. 3ff- 20.

2.1 Different leadership styles

Lewin's Leadership styles



Early 1940er psychologist Kurt Lewin identify three different styles of leadership

- ❖ Autocratic Leadership
- ❖ Laissez- Faire Leadership
- ❖ Democratic Leadership

Lewin K, Lippitt R, White K. Patterns of Aggressive Behavior in Experimentally Created "Social Climates" The Journal of Social Psychology, S.P.S.S.I. Bulletin 1939, 10, 271-299.

<https://www.verywellmind.com/leadership-styles-2795312>; <https://www.indeed.com/career-advice/career-development/10-common-leadership-styles>; https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
<https://aboutleaders.com/8-leadership-styles-one/#gs.qev4us>; Keow Ngang Tang (): Leadership and Change Management. P. 3ff- 20.

2.1 Different leadership styles

Autocratic Leadership

- ❖ Leader has control over all operations and control everything
- ❖ Quick decision making, because leader don't want any feedback from others



2.1 Different leadership styles

Autocratic Leadership



Pro

- style is best applied to circumstances where there is no time/ just little time for decision making or the leader is the best informed or knowledgeable member of the team

Contra

- Style can be frustrated for the employees: they can feel devalued



2.1 Different leadership styles

Laissez- Faire Leadership

- ❖ Defined as hands- off approach
- ❖ Leader allows all decision making to employees
 - ❖ Leading on its “less level”
- ❖ Leader has a high level of trust into the employees work



Leader:
Team, please do „X“ or
„y“ or do you have
other proposals?



2.1 Different leadership styles

Laissez- Faire Leadership



Pro

- Employees have a high level of motivation and feel part of decision making
- High potential to be creative

Contra

- can lead to declining discipline in the company
- result in important objectives not being achieved in time
- employees will take advantage of the offered freedoms

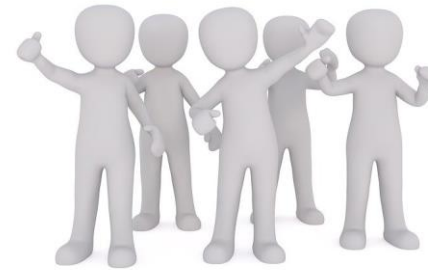
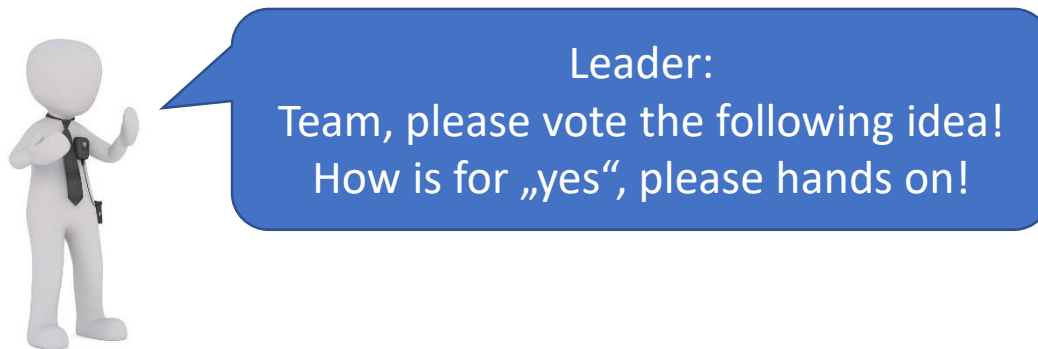


2.1 Different leadership styles



Democratic Leadership

- ❖ often used simultaneously with participative leadership or shared leadership
- ❖ democratic votes, where employees take a more participative part of decision making
- ❖ offers guidance and control



2.1 Different leadership styles



Democratic Leadership



Pro

- Employees have a high level of motivation and feel part of decision making
- High potential to be creative
- Important decision will be discussed

Contra

- can lead to declining discipline in the company
- result in important objectives not being achieved in time
- employees will take advantage of the offered freedoms

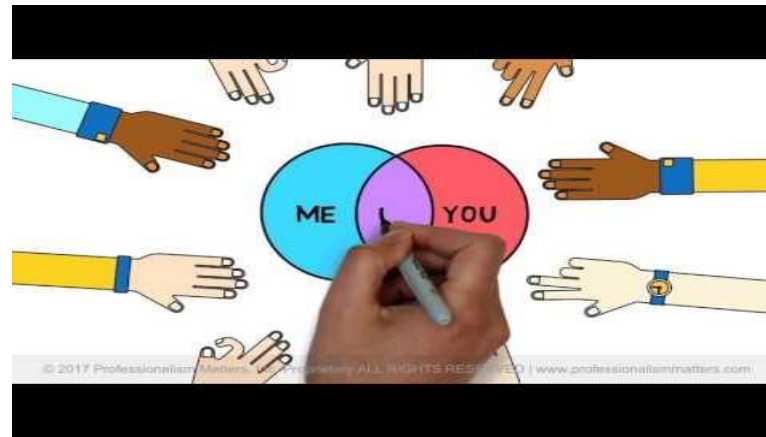
Leader:
Team, please vote the following idea!
How is for „yes“, please hands on!



Task 2.1: Identification of own leadership style

Please watch the video:

- ❖ Which three leadership styles are mentioned in the video?
- ❖ What are the characteristics of these three leadership styles? Please make notes! (3 minutes)



https://www.youtube.com/watch?v=PFdXLT_D8WI

Task 2.1: Identification of own leadership style

Please think of your company:

- ❖ What are important aspects and characteristics of your organisation?
- ❖ What can be success factors for your leadership style?
- ❖ Please create a poster with your characteristics of your leadership style based on the (future) characteristics and structure of your company! (approx. 10 Minutes)
- ❖ Please present your poster (approx. 2 minutes)!

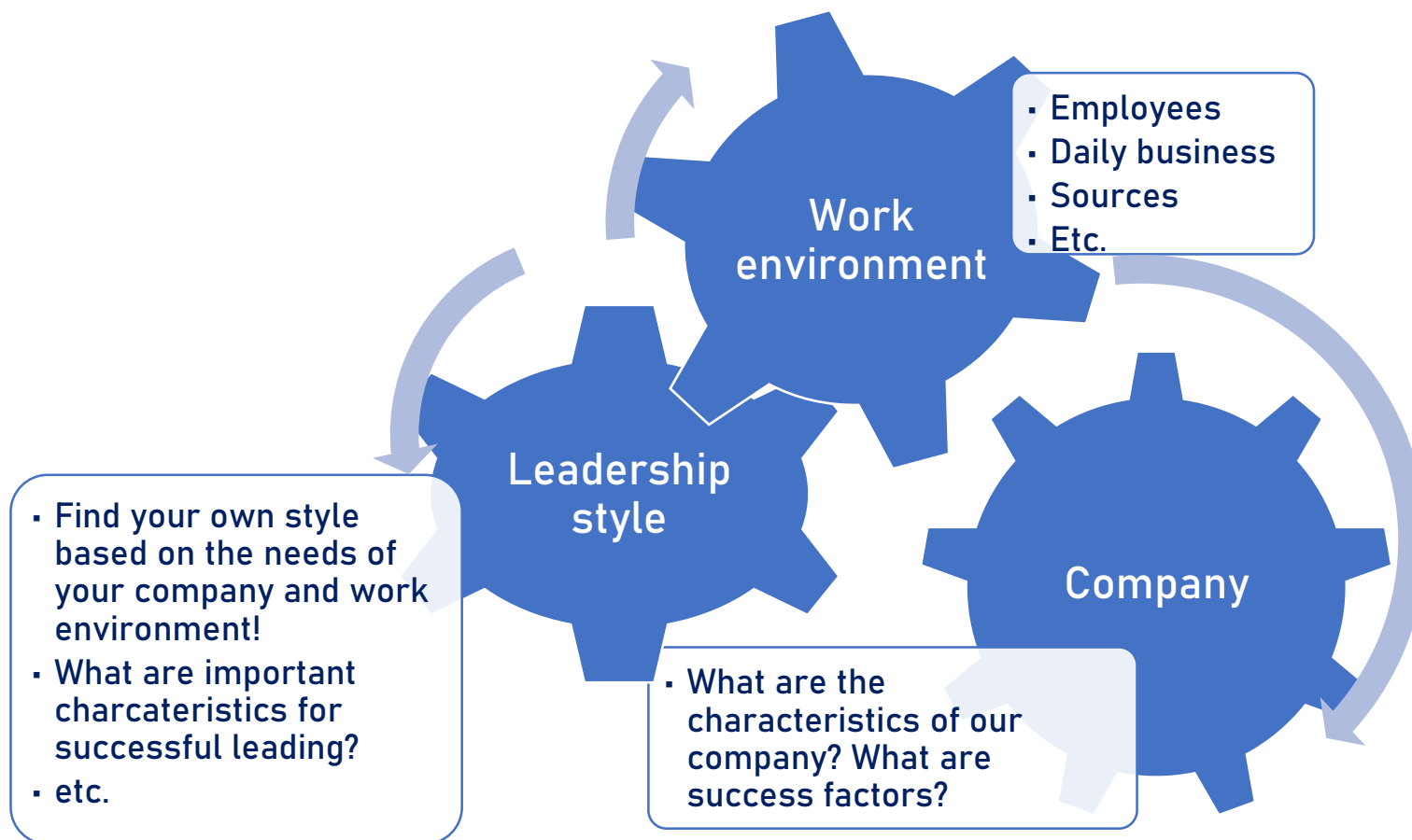


Unit 3: Social Aspects/ specifics in NGO-Leadership

*“Leaders of the Non-Governmental
Organisations (NGOs) often face extraordinary
challenges
– both at a personal and organisational level.”*

Apostu, D. (2013): *National School of Political
Studies and Public Administration, Romania.*

3.1 Components of social aspects



3.2 Importance of leadership when starting a NGO



Find your individual leadership style which fits to the social aspects and success factors of your company!

There is not the only way of leadership style, it always has to be compared to the needs of the NGO!



Thank you very much for your attention!



NGEnvironment

Foster European Active Citizenship and Sustainability
Through Ecological Thinking by NGO's

Erasmus+ Programme - Strategic Partnership
AGREEMENT N°:
2018-1-DE02-KA204-005014

Co-funded by the
Erasmus+ Programme
of the European Union



The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

Sources

- ❖ Bass, B. M./ Avolio, B. J./ Jung, D. I./ Berson, Y. (2003): Predicting Unit Performance by Assessing Transformational and Transactional Leadership. In Journal of Applied Psychology, Vol. 88, No. 2, pp. 207–218.
- ❖ Ismail A., Halim F. A., Munna D.N., Abdullah A., Shminan A. S. and Muda A. L. (2009): The mediating effect of empowerment in the relationship between transformational leadership and service quality, J. Bus. Manage., 4(4), 3–12
- ❖ Jung D. I., (2001): Transformational and transactional leadership and their effects on creativity in groups, Creativity Research Journal, 13, 185–195 Trotter T., Van Wart M. and Wang X., Examining the Nature and Significance of Leadership in Government Organizations, Public Administration Review, 319–333 (2008)
- ❖ Nanjundeswaraswamy T.S. and Swamy D.R. (2014): Leadership styles. Review paper; Department of Industrial Engineering and Management, JSS Academy of Technical Education, Bangalore, INDIA* nswamy.t@gmail.com. P.58. Link: https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
- ❖ Nerdinger, F. W. (2016): Führung von Mitarbeitern. In: Nerdinger, F. W. / Blickle, G. / Schaper, N. (Hrsg.): Arbeits- und Organisationspsychologie (3rd edition), Berlin, Heidelberg 2014, pp. 83–118.
- ❖ Odumeru, J. A., Ogbonna, I. G. (2013): Transformational vs. Transactional Leadership Theories: Evidence in Literature. Online Source: https://pdfs.semanticscholar.org/a44b/2a289a2866ffa714d88e7ee8304b0a4caf5f.pdf?_ga=2.153655473.821097605.1579168553-1825054538.1579168553
- ❖ Schirmer, U./ Woydt, S. (2016): Mitarbeiterführung (3rd edition). Berlin, Heidelberg: Springer Gabler.
- ❖ Stock-Homburg, R. (2013): Personalmanagement. Theorien – Konzepte – Instrumente (3rd edition). Wiesbaden: Springer Gabler.
- ❖ Tannenbaum, R./ Schmidt, W. H. (1973): How to choose a leadership pattern. Harvard Business Review, pp. 162–180.
- ❖ Von Rosenstiel, L. (2009): Grundlagen der Führung. In: Von Rosenstiel, L./ Regnet, R./ Domsch, M. E. (Hrsg.). Führung von Mitarbeitern. Handbuch für erfolgreiches Personalmanagement (6th edition), Stuttgart 2009, pp. 3–27.
- ❖ Wagner, H. L. (1999): The psychobiology of human motivation. London.
- ❖ Weibler, J. (2016): Personalführung (3rd edition). München: Verlag Franz Vahlen.
- ❖ Wunderer, R. (2011): Führung und Zusammenarbeit. Eine unternehmerische Führungslehre (9th edition). Köln: Luchterhand.

Sources

- ❖ Amanchukwu RN, Nwachukwu, Ololube, Gloria Jones Stanley. A Review of Leadership Theories, Principles and Styles and Their Relevance to Educational Management. Management.
- ❖ Apostu, D. (2013): Non-Governmental Organization Leadership And Development. A Review Of The Literature. Link to online source: https://www.researchgate.net/publication/271137812_Non-Governmental_Organization_Leadership_And_Development_A_Review_Of_The_Literature
- ❖ Bass, B. M./ Avolio, B. J./ Jung, D. I./ Berson, Y. (2003): Predicting Unit Performance by Assessing Transformational and Transactional Leadership. In Journal of Applied Psychology, Vol. 88, No. 2, pp. 207–218.
- ❖ Ismail A., Halim F. A., Munna D.N., Abdullah A., Shminan A. S. and Muda A. L. (2009): The mediating effect of empowerment in the relationship between transformational leadership and service quality, J. Bus. Manage., 4(4), 3–12
- ❖ Jung D. I., (2001): Transformational and transactional leadership and their effects on creativity in groups, Creativity Research Journal, 13, 185–195 Trotter T., Van Wart M. and Wang X., Examining the Nature and Significance of Leadership in Government Organizations, Public Administration Review, 319–333 (2008)
- ❖ Keow Ngang Tang (): Leadership and Change Management. P. 3ff– 20.
- ❖ Lewin K, Lippitt R, White K. Patterns of Aggressive Behavior in Experimentally Created “Social Climates” The Journal of Social Psychology, S.P.S.S.I. Bulletin 1939, 10, 271–299.
- ❖ Nanjundeswaraswamy T.S. and Swamy D.R. (2014): Leadership styles. Review paper: Department of Industrial Engineering and Management, JSS Academy of Technical Education, Bangalore, INDIA* nswamy.t.s@gmail.com. P.58. Link: https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
- ❖ Nerdinger, F. W. (2016): Führung von Mitarbeitern. In: Nerdinger, F. W. / Blickle, G. / Schaper, N. (Hrsg.): Arbeits- und Organisationspsychologie (3rd edition), Berlin, Heidelberg 2014, pp. 83–118.
- ❖ Odumeru, J. A., Ogbonna, I. G. (2013): Transformational vs. Transactional Leadership Theories: Evidence in Literature. Online Source: https://pdfs.semanticscholar.org/a44b/2a289a2866ffa714d88e7ee8304b0a4caf5f.pdf?_ga=2.153655473.821097605.1579168553-1825054538.1579168553
- ❖ Schirmer, U./ Woydt, S. (2016): Mitarbeiterführung (3rd edition). Berlin, Heidelberg: Springer Gabler.
- ❖ Stock-Homburg, R. (2013): Personalmanagement. Theorien – Konzepte – Instrumente (3rd edition). Wiesbaden: Springer Gabler.



Sources

- ❖ Tannenbaum, R./ Schmidt, W. H. (1973): How to choose a leadership pattern. Harvard Business Review, pp. 162-180.
- ❖ Von Rosenstiel, L. (2009): Grundlagen der Führung. In: Von Rosenstiel, L./ Regnet, R./ Domsch, M. E. (Hrsg.). Führung von Mitarbeitern. Handbuch für erfolgreiches Personalmanagement (6th edition), Stuttgart 2009, pp. 3-27.
- ❖ Wagner, H. L. (1999): The psychobiology of human motivation. London.
- ❖ Weibler, J. (2016): Personalführung (3rd edition). München: Verlag Franz Vahlen.
- ❖ Wunderer, R. (2011): Führung und Zusammenarbeit. Eine unternehmerische Führungslehre (9th edition). Köln: Luchterhand.

Sources

Online Source

- ❖ <https://aboutleaders.com/8-leadership-styles-one/#gs.qev4us>; Keow Ngang Tang (): Leadership and Change Management. P. 3ff- 20.
- ❖ <https://www.verywellmind.com/leadership-styles-2795312>; <https://www.indeed.com/career-advice/career-development/10-common-leadership-styles>; https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
- ❖ <https://www.verywellmind.com/leadership-styles-2795312>
- ❖ Link: https://www.youtube.com/watch?v=PFdXLT_D8WI
- ❖ <https://www.indeed.com/career-advice/career-development/10-common-leadership-styles>
- ❖ https://www.mnsu.edu/activities/leadership/leadership_styles.pdf
- ❖ <https://aboutleaders.com/8-leadership-styles-one/#gs.qev4us>



Sources

- ❖ Apostu, D. (2013): Non-Governmental Organization Leadership And Development. A Review Of The Literature. Link to online source: https://www.researchgate.net/publication/271137812_Non-Governmental_Organization_Leadership_And_Development_A_Review_Of_The_Literature
- ❖ Eade, D. (2000) *Development & Management*, Oxford: Oxfam. Lewis, 2001.
- ❖ Fowler, A. (1997) *Striking a Balance: A Guide to Enhancing the Effectiveness of NGOs in International Development*, London: Earthscan.
- ❖ Hailey, J., James, R. (2004) "Trees die from the top: international perspectives on NGO leadership development", *Voluntas*, 15(4): 343 – 53. James et al., 2005).
- ❖ James, r. with olapido, J. isooba, M. Mboizi, B. and kusima, i. (2005) *Realities of Change: How African NGO Leaders Develop*, Praxis Paper No. 6, Oxford: INTRAC.
- ❖ Kelleher, D., McLaren, K. (1996) *Grabbing the Tiger by the Tail: NGO Learning for Organisational Change*, Ottawa: Canadian Council for International Cooperation.
- ❖ Smillie, I. (1995) *The Alms Bazaar*, London: IT Publications Fowler, 1997.
- ❖ Smillie, I., Hailey, J. (2001) *Managing for Change: Leadership, Strategy and Management in Asian NGOs*, London: Earthscan. Edwards& Fowler, 2002.